

CHAPTER IV

CONCLUSION

Yogyakarta has been known as a city of culture and tourism. Culture and Tourism in Yogyakarta have been world allure. There are many tourists who come to Yogyakarta Government Tourism and Culture Service and want to know about Yogyakarta. The people sometime use English to communicate with the tourists. English is an international language and used as media to disseminate or explain something to the tourists. English can be used for communication media, especially in Yogyakarta that is essential for the promotion of culture and tourism.

The government gives support of the established Yogyakarta Government Tourism and Culture Service. That institution was handled about everything related to culture and tourism in Yogyakarta. The writer had interned at the Yogyakarta Government Tourism and Culture Service in as a secretary. The internship was from January 11th, 2016 until February 26th, 2016. The location of Government Tourism and Culture Service in Jl. Suroto No.11, Gondokusuman, Yogyakarta city, Daerah Istimewa Yogyakarta 55224. Yogyakarta Government Tourism and Culture Service give many experiences for the writer during did the internship. There are many new experiences that she got, such as correspondence with distributing to each department, receiving calls, receiving guests, making daily agenda, etc. She did her internship with her ability and it is not easy. During seven weeks, the writer had faced some problems, especially as a secretary in her internship. Besides that, her problems can pass it well.

During the Internship in Yogyakarta Government Tourism and Culture Service, she got a lot of experience in the work world. She has new knowledge about the business side

and can work in a team to adapt to the new situation in a real workplace. She has learned discipline, on time with finishing the tasks, cooperated, creative, etc. she also can apply her knowledge of some lessons in the class to her internship, but she can not improve English skill of speaking subject in Yogyakarta Government Tourism and Culture Service because in January – February there were not many events. In the early years, she did not often meet a lot of tourists, so she could not improve English skill. Just for some time, she can improve her English skill like when she went to the tourist attraction.

Yogyakarta Government Tourism and Culture Service has been a good institution. An English Diploma III student who wants to get an internship on Yogyakarta Government Tourism and Culture Service can take time of the internship around the middle until the end of the year, because at that time there are many events will be held so the student can improve her English skill there. She also hopes for Airlangga University and Yogyakarta Government Tourism and Culture Service can build cooperation for the future.